



JUDITH NORMAN

January 24, 2005

MaxCare
1480 S.W. Third Street
Suite C-6
Pompano Beach, Florida 33069

Dear Bill,

HI BILL, GINNY AND BARRY, HOPE THIS NEW YEAR FINDS YOU ALL WELL, AND THAT IT ONLY BRINGS GOOD THINGS TO ALL OF YOU.

ON BEHALF OF MYSELF, MITCH AND OUR SHOWROOM, JUDITH NORMAN/MODERNE, LOCATED IN THE DESIGN CENTER OF THE AMERICA, WE WOULD LIKE TO THANK YOU FOR ALWAYS BEING THERE TO CLEAN UP THE MESS, AND MAKING OUR SHOWROOM LOOK CLEAN, SPOTLESS AND NEW! NO MATTER WHAT THE CIRCUMSTANCE IS, WHETHER IT IS DUE TO AN EMERGENCY, SUCH AS THE SPRINKLERS GOING OFF IN OUR SHOWROOM, OR THE NORMAL WEAR AND TEAR OF THE CARPETS THROUGHOUT THE SHOWROOM, TO THEIR JUST NEEDING A GOOD OLD FASHIONED CLEANING MAXCARE IS AND HAS ALWAYS BEEN THERE.

IT IS SUCH A PLEASURE TO DO BUSINESS WITH YOU AND YOUR STAFF AS THEY ARE ALWAYS SO KIND, HELPFUL AND COURTEOUS, NOT TO MENTION WHEN AN EMERGENCY HAS BEFALLEN US, WE KNOW WE CAN COUNT ON YOU.

WE THANK YOU, AND ENJOY DOING BUSINESS WITH YOU!

WITH MUCH REGARD,

HOLLIE AND MITCHEL FINE
JUDITH NORMAN/MODERNE