

December 26, 2000

Ginny Marconi
MaxCARE of Florida
1480 SW 3rd Street
Pompano Beach, FL. 33069

Dear Ginny:

I want to take this opportunity to thank you for the friendly and quality service that you have provide us with this year. Since I began using MaxCare, I have been impressed with the prompt scheduling and the genuine courtesy that you have shown me. I would not recommend any other company for carpet and upholstery cleaning.

Sincerely,

Lazzara Int'l Yacht Sales
Gretchen Stauffer
Customer Support Coordinator



5300 W. TYSON AVE
TAMPA, FL 33611

