



PAUL DAVIS RESTORATION
When Minutes Count And Quality Matters.

Wednesday January 19, 2005

The MaxCare Team
MaxCare Professional Carpet & Upholstery Cleaning
1480 SW 3rd Street Suite C6
Pompano Beach, Fl 33069

Dear MaxCare Team:

We at Paul Davis Restoration of Palm Beach County want to let you know how much we appreciate your timely response, professionalism and the quality of work you consistently provide for our customers and us.

We were especially pleased with the Max Care Team during the aftermath of the recent hurricanes to hit South Florida as we were able to count on you. The peace of mind you brought to our customers and us knowing the job would be handled after a simple phone call or fax from us to you was priceless.

Your team has always acted in a proficient manner and has always reliably responded at our time of need. The entire Max Care Team is to be recognized for being a reputable professional company often unheard of in this transient State of Florida.

Ginny, Bill and Barry, we wish you continued success and look forward to working together in the New Year.

Sincerely,

Elliott Block
Vice President

Luke Fisher
Associate

Jim Richards
Project Manager